

QUALITY POLICY

CSC Civil Constructions recognises the importance of having satisfied customers, and maintaining and enhancing our position as both a recognised and respected name in the civil construction industry. Our Integrated Management System, comprising of quality, environmental and health & safety policies, objectives and procedures, is designed to continually improve our quality service, and demonstrate business excellence.

To consistently deliver a quality service that guarantees customer satisfaction, we will:

- Complete projects on time, on budget, and in accordance with clients requirements;
- Establish and pursue quality objectives and targets designed to improve customer service and satisfaction;
- Comply with all relevant legislation and regulations, and other requirements that are placed on us, or to which we subscribe
- Maintain and support a competent and committed workforce that are fully understanding of our Integrated Management System policies, objectives and procedures, and their own associated roles, responsibilities and authorities;
- Communicate with employees regarding customer requirements and processes and resources required for successful project outcomes;
- Monitor, measure and analyse to determine conformity with set processes, and undertake regular management review to establish improvement initiatives;
- Engage with stakeholders to establish mutually beneficial relationships;
- Maintain an Integrated Management System that complies to the requirements of AS/NZS ISO 9001:2015.

A handwritten signature in blue ink, appearing to read 'Brent M Scoble', is written in a cursive style.

Brent Scoble

General Manager / Director

Date: 1/7/2023